

### Maple is Canada's largest 24/7 virtual care provider.



Instant connection with a doctor, available in English and French through web or mobile app



Digital prescriptions (free delivery or pickup), lab and imaging requisitions



24/7/365 access to a general practitioner within minutes



Access to a network of over 600 Canadian licensed physicians, even while travelling



Digital health record for storing, sharing and managing your own health data



4.9/5 average satisfaction rate and a net promoter score of +82



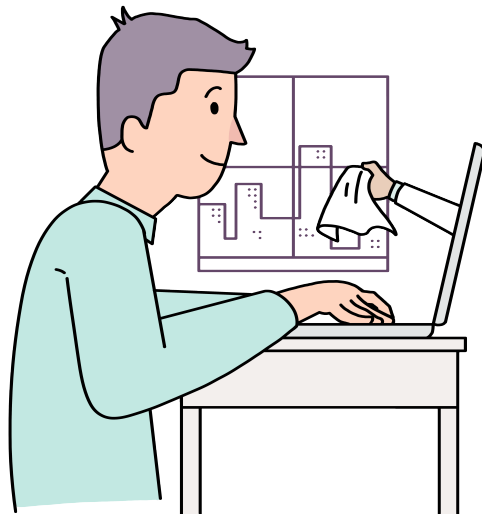
Option to securely text, audio, or video chat with the doctor



You have unlimited general practitioner visits for you and your family

### Maple can help prevent the need to go to a walk-in clinic or the ER.

Maple doctors are safely and accurately able to diagnose and address the majority of common illnesses and medical issues including, but not limited to:



Abrasions

Bacterial vaginosis

Bites & stings

Body aches

Bronchitis

Bruises

Cough

Dehydration

Diarrhea

Earache

Fever

Flu

Frostbite

Headaches

Migraines

Hives

Insomnia

Itchy eyes

Lice

Mild lacerations

Nasal congestion

Nausea

Pinkeye

Respiratory infections

STIs

Sinus infection

Skin infections

Sore throat

Sprains and strains

UTIs

Vomiting

Yeast infections

... and many more!

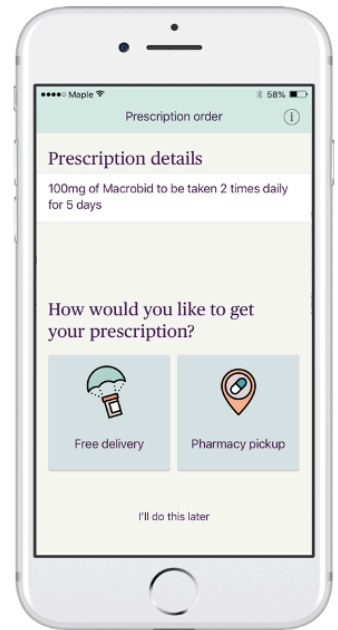
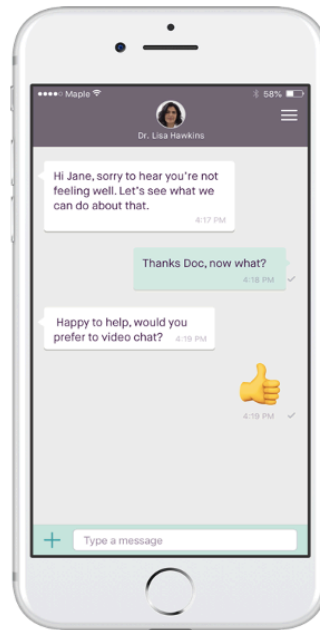
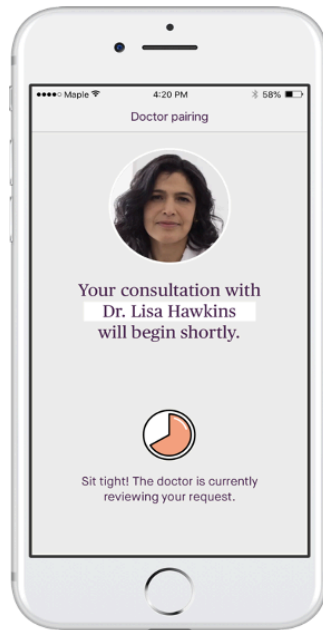
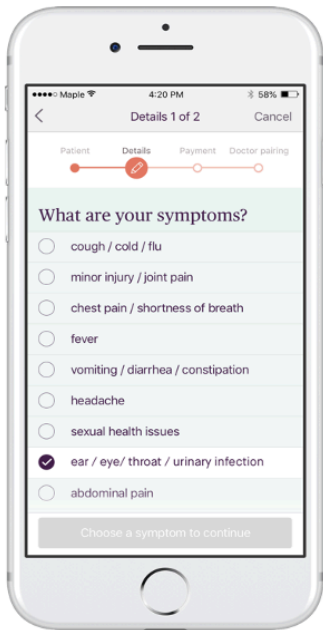
### Maple provides instant access to doctors in the palm of your hand.

Click "see doctor" and select symptoms/ reason for visit

Get paired with a doctor licensed to provide treatment in your province

Connect with doctor for diagnosis and treatment (text, phone, or video)

Select preferred method for getting prescription filled



### How to register.



- Go to [getmaple.ca/greenshield](http://getmaple.ca/greenshield)
- To register, enter your date of birth and GSC plan member ID number
- If you have an iPhone / iPad, or Android device, you can download the Maple application



### Ongoing support.

- If you have any issues at all, you can speak to a Maple representative by:
  - Clicking the chat icon on the bottom corner of the Maple app or website ([getmaple.ca](http://getmaple.ca))
  - Sending an email to [support@getmaple.ca](mailto:support@getmaple.ca)
- The customer support team is standing by to help you out!